Patients as Partners for Improvement
Purpose of Session

• To reflect on what helps and gets in the way of patients being true partners in improvement work

• To think about what you can do to help (in your role)

• To explore how to make ‘co-production’ real (e.g. when discussing change, money, STPs, etc)
How the session will run

A bit on the rise of patient leadership and patients as partners

Listening to what it feels like for patients to be involved in improvement

To discuss what you can do to help get over the challenges
If…. If we really want solutions to our current healthcare challenges, we need to:

• Learn to value what people with life changing illness, injury or disability (IID) can bring – see patients as partners

• Change how engagement is done – rethink engagement processes

• Support people’s capabilities to better work together – develop the right skills

• Develop new opportunities for people with IIDs to influence decision making – create new roles”.

• Co-production slide(s)
Small group discussions (1)

- Listening to what it feels like to be ‘involved’ as a patient partner
- The story will cover, for example:
  - What works / not
  - What helps / gets in the way
- Listen – only questions for clarity
- Be conscious of own assumptions, interpretations, judgements...
- Really listen...
Small group discussions (2)

• About what you heard - What struck you?

• What will you change?

• How can patients be partners in discussions about resources and change (e.g. in STPs)?