End of life care improvement collaborative

Why focus on EOLC
- Plan to implement completion of EPaCCs (Via SystmOne) for Nottinghamshire GP registered patients discharged on Fast Track from a Specialist Palliative Care Unit based within a large teaching hospital.
- This area has been chosen due to the large number of Fast Track discharges, in order to improve communication with primary care.
- Team consists of following members who all have an interest in EOLC.
  - Palliative Care Consultant
  - Medical Consultant & Caldicott Guardian and ICT Clinical Safety Officer
  - Deputy Chief Nurse
  - 2 x Hospital Palliative Care CNS’s
  - Better for You project team
  - PPI lead

Rapid improvement cycle
The aim of this programme is to:
- Improve the experience and quality of care received by patients at end of life.
- Learn about quality improvement tools and techniques and put into practice.
- Share best practice
- Improved CQC ratings for EOLC

Tests of Change so far:
- Baseline audit to ascertain numbers of Nottinghamshire GP registered patients discharged from Specialist Palliative Care Unit on Fast Track over a 2 month period (April - May 2017)

Base line Data:
- 22 discharges
- 12 discharged on Fast Track
- 11 with Nottinghamshire registered GP’s

What have we learnt?
- Information about the project has been shared with our Trust Patient Partnership Group (Patient led group that meets monthly). They welcomed the project, are very supportive and have asked to be kept updated.
- EPaCCs information entered by the Hospital Palliative Care Team is visible to GP’s and DN’s, however is not currently visible within a planned Care Centric portal to be trialled within the Trust to aid communication on admission. This has been escalated to TPP (owners of SystmOne) by our partners within the CCG.
- TPP have recently changed the costing process for the use of SystmOne and there is a cost implication for each new staff member, we have been advised this is likely to be £100 per person per year but are awaiting confirmation.

The tests we are planning next:
- All patients identified in Board Round as Fast Track discharge will have this identified in the discharge plan on Nerve Centre.
- Measure by checking in Board Round and Nerve Centre for 5 weekdays. NJ to do w/c 31.7.17