The IST RTT Sustainability Assessment Tool

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About the Tool

The IST developed an RTT sustainability assessment tool using the *Drivers Tree* developed jointly with the IST, NHSE and McKinsey & Co in 2013.

It incorporates the 6 areas from the RTT ‘What good looks like matrix’.

The Tool has been developed to assist Trusts and wider local health communities to assess their current level of compliance against best practice referral to treatment systems and processes.
• The tool is designed to be used by all organisations whether their RTT performance is securely compliant or subject to a recovery plan.

• The Tool has been piloted in challenged organisations where it has been used as a detailed check list for recovery.
Scope

The RTT Sustainability Assessment Tool covers the following nine areas:

1. Leadership and accountability
2. Access Policy and Standard Operating Procedures
3. Training and expertise
4. Pathway Design
5. Operational management
6. Breach analysis
7. Demand and capacity
8. Reports and information
9. Data quality

In total there are 45 elements (level 2) across the nine areas to review and rate.
Use

• The Tool is designed to be used flexibly in a way that best fits the organisation.

• Level 1, 2 & 3 descriptors define the areas of focus for the assessment.

• Each element is mapped to a corresponding section of the ‘What good looks like’ matrix.

• There are further directions towards additional relevant resources e.g. IST information sheets and the Elective Care Guide.
Ratings

- Trusts are encouraged to rate their own position against each indicator and record the justification/evidence:

0 = Nothing in place (no evidence)
1 = Fair (limited evidence of implementation or impact, document available)
2 = Good (significant evidence of implementation, limited impact)
3 = Very good (full implementation, clear evidence of demonstrable impact)
4 = Best practice (evaluated, approach refined, maximum impact)
Onward use

• The Tool can be used to conduct a gap analysis of a Trust’s own position against best practice.

• It can form the basis of an action plan for improvement and is designed to facilitate the recording of progress.

• Trusts are encouraged to determine what actions will improve ratings and re-score once actions are complete.
Discussion

(1) How do you think your respective organisations fair against these best practice indicators?

(2) How useful do you find the Tool? Is it clear and easy to use? Is anything missing?

*We welcome all feedback!*